University Health Care, Inc., dba Passport Health Plan

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1Q2019 Prompt Payment Report Description	Hospital	Physician	All other providers excluding pharmacy	LHSBP - Dental Only
Number of Clean Claims received by the insurer, its agent, or designee during the reporting time frame.	192,441	1,130,892	431,127	0
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within claims payment timeframe.	97.48%	98.46%	99.98%	0.00%
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated one (1) to thirty (30) days after claims payment timeframe. Percentage of Clean Claims received by the insurer, its agent, or designee that	2.13%	1.44%	0.02%	0.00%
were adjudicated thirty one (31) to sixty (60) days after claims payment timeframe.	0.16%	0.06%	0.00%	0.00%
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated sixty one (61) to ninety (90) days after claims payment timeframe.	0.06%	0.02%	0.00%	0.00%
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated more than ninety (90) days after claims payment timeframe.	0.08%	0.02%	0.00%	0.00%
Percentage of Clean Claims received by the insurer, its agent, or designee that were not yet adjudicated.	0.10%	0.00%	0.00%	0.00%
Percentage of Clean Claims received during the reporting time frame that were paid and not denied or contested within the claims payment timeframe.	88.11%	87.03%	80.98%	0.00%
Percentage of Clean Claims received during the reporting time frame that were paid and not denied or contested within one (1) to thirty (30) days from the end of the claims payment timeframe.	1.74%	1.17%	0.01%	0.00%
Percentage of Clean Claims received during the reporting time frame that were paid and not denied or contested within thirty one (31) to sixty (60) days from the end of the claims payment timeframe.	0.11%	0.04%	0.00%	0.00%
Percentage of Clean Claims received during the reporting time frame that were paid and not denied or contested within sixty one (61) to ninety (90) days from the end of the claims payment timeframe.	0.03%	0.01%	0.00%	0.00%
Percentage of Clean Claims received during the reporting time frame that were paid and not denied or contested more than ninety (90) days from the end of the claims payment timeframe.	0.05%	0.01%	0.0000%	0.00%
Amount of interest paid	\$1,780.75	\$6,391.29	\$639.81	\$0.00
For Clean Claims received during the reporting time frame that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment timeframe.	95.99%	97.01%	99.99%	0.00%

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Description	Hospital		Physician I		All Othe	er excluding RX	Total	
	Total # of Claims	Total \$ of Claims	Total # of Claims	Total \$ of Claims	Total # of Claims	Total \$ of Claims	Total # of Claims	Total \$ of Claims
Total claims received in the reporting quarter	201,547	\$182,824,521.48	1,220,723	\$102,266,160.44	502,036	\$77,036,151.71	1,924,306	\$362,126,833.63
Total Clean Claims received	192,441	\$171,696,663.47	1,130,892	\$100,290,912.66	431,127	\$62,811,350.88	1,754,460	\$334,798,927.01
Total clean claims Adjudicated within claims payment timeframe	187,582	\$163,280,229.26	1,113,507	\$97,282,040.56	431,020	\$62,805,075.44	1,732,109	\$323,367,345.26
Total clean claims Adjudicated 1 to 30 days after claims payment timeframe	4,090	\$5,550,274.84	16,232	\$2,827,830.37	73	\$5,191.05	20,395	\$8,383,296.26
Total clean claims Adjudicated 31 to 60 days after claims payment timeframe	316	\$761,151.89	722	\$109,599.52	21	\$760.00	1,059	\$871,511.41
Total clean claims Adjudicated 61 to 90 days after claims payment timeframe.	120	\$414,154.96	199	\$15,440.23	10	\$324.39	329	\$429,919.58
Total clean claims Adjudicated more than 90 days after claims payment timeframe.	146	\$92,281.91	199	\$45,439.44	3	\$0.00	348	\$137,721.35
Total Clean Claims that have not yet been Adjudicated	187	\$1,598,570.61	33	\$10,562.54	0	\$0.00	220	\$1,609,133.15
Amount of Interest paid	503	\$1,780.75	9,723	\$6,391.29	17	\$639.81	10,243	\$8,811.85
Total Clean Claims received during reporting quarter that were Paid	173,269	\$170,098,092.86	998,175	\$100,280,350.12	349,158	\$62,811,350.88	1,520,602	\$333,189,793.86
Total clean claims Paid within claims payment timeframe	169,556	\$163,280,229.26	984,174	\$97,282,040.56	349,132	\$62,805,075.44	1,502,862	\$323,367,345.26
Total clean claims Paid 1 to 30 days after claims payment timeframe	3,349	\$5,550,274.84	13,281	\$2,827,830.37	22	\$5,191.05	16,652	\$8,383,296.26
Total clean claims Paid 31 to 60 days after claims payment timeframe	203	\$761,151.89	477	\$109,599.52	3	\$760.00	683	\$871,511.41
Total clean claims Paid 61 to 90 days after claims payment timeframe.	59	\$414,154.96	136	\$15,440.23	1	\$324.39	196	\$429,919.58
Total clean claims Paid more than 90 days after claims payment timeframe.	102	\$92,281.91	107	\$45,439.44	0	\$0.00	209	\$137,721.35
Total clean claims Denied within claims payment timeframe	18,026	\$0.00	129,333	\$0.00	81,888	\$0.00	229,247	\$0.00
Total clean claims Denied 1 to 30 days after claims payment timeframe	741	\$0.00	2,951	\$0.00	51	\$0.00	3,743	\$0.00
Total clean claims Denied 31 to 60 days after claims payment timeframe	113	\$0.00	245	\$0.00	17	\$0.00	375	\$0.00
Total clean claims Denied 61 to 90 days after claims payment timeframe.	61	\$0.00	63	\$0.00	10	\$0.00	134	\$0.00
Total clean claims Denied more than 90 days after claims payment timeframe.	44	\$0.00	92	\$0.00	3	\$0.00	139	\$0.00
Total clean claims Contested within claims payment timeframe	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
Total clean claims Contested 1 to 30 days after claims payment timeframe	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
Total clean claims Contested 31 to 60 days after claims payment timeframe	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
Total clean claims Contested 61 to 90 days after claims payment timeframe.	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
Total clean claims Contested more than 90 days after claims payment timeframe.	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00